

# Knowledge WAT Practical Assessment

## GUIDELINES TO APPLICANTS



To drive a Wheelchair Accessible Taxi (WAT) in Victoria, drivers need to have WAT endorsement on their driver accreditation. In the metropolitan and urban zones, this requires **completion of the WAT theoretical Knowledge module before the WAT practical assessment.**

The Knowledge WAT practical assessment is for anyone wanting to drive a Wheelchair Accessible Taxi and demonstrate their competency in:

- meeting the needs of a passenger with a disability; and
- operating any vehicle specific systems (such as wheelchair tie down, restraint systems, ramps and hoist operation).

### About the assessment

The vehicles used in this assessment are a:

**Hoist Vehicle:** Toyota Hiace Commuter Bus.

**Ramp Vehicle:** Ford Falcon Station Wagon (Flashcab).

The criteria used during the assessment is similar to the Programmed Observation Licence Assessment (POLA) used by VicRoads. This standard was developed to achieve a consistent and objective evaluation of an applicant being assessed.

The content of the Knowledge WAT Practical Assessment is based on the unit of competency *TLIC2040A – Provide Wheelchair Accessible Taxi Services to People with Disabilities* which is a part of the *Certificate II in Driving Operations TLI21210*.

There are nine assessment tasks that must be completed in order to pass the assessment:

#### NUMBER ASSESSMENT

- 1 Carry out a pre-operational check of the vehicle.
- 2 Load a wheelchair in the vehicle with a passenger using a hoist.
- 3 Load a second wheelchair in the vehicle without a passenger using a hoist.
- 4 Undertake a directed drive of approximately 30 minutes.
- 5 Unload the wheelchair without a passenger using a hoist.
- 6 Unload the second wheelchair with a passenger using a hoist.
- 7 Load a wheelchair in the vehicle using a ramp.
- 8 Unload a wheelchair in the vehicle using a ramp.
- 9 Scenario based disability assessor questions.

The assessment officer will record results for each task as:

**P**

OR

**NYC**

P (pass) – If the applicant meets the performance criteria for the task.

NYC (Not Yet Competent) – If the applicant does not meet any part of the performance criteria for the task.

An applicant will receive an immediate failure if they perform a task unsafely or illegally. An example of a critical error is not clamping a wheelchair correctly in the vehicle.

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### Extra Information:



The Knowledge WAT Practical Assessment will take up to 90 minutes to complete.



The cost of completing the assessment is \$190



The pass mark for the Knowledge WAT practical assessment is 85% of the total score.



If a person is deemed to have received a Not Yet Competent result (this occurs after two attempts), they can only re-sit the assessment 12 months from the date of their first recorded assessment attempt. Applicants can elect when to re sit the assessment at any time but no sooner than a week if they received a Not Yet Competent result – (providing that Wodonga TAFE has capacity to assess the applicant and they have not been excluded due to previous failures).



Applicants may clarify a question, but assessors will not provide assistance to applicants with answers.



Assessors will not provide any feedback to applicants except Pass / Not Yet Competent.



An applicant cannot depart from an assessment without completing it and then return to the same assessment.



Use of electronic devices during an assessment is not permitted. Mobile telephones or any other communication equipment must be turned off during the assessment.



Any electronic or other device that may provide assistance to the applicant is prohibited. Use of such equipment during an assessment will result in the assessment being terminated.



The offer of gifts or favours to an assessment officer will result in the assessment being terminated. If an applicant is caught behaving in a fraudulent manner, their assessment will be ceased immediately and the applicant will be banned from attempting any further assessments for a two year period.

If you disagree with the assessment you can obtain a copy of the Wodonga TAFE grievance and appeals policy and procedures from the testing center reception.