

Metropolitan Melbourne, Urban & Large Regional wheelchair accessible taxi conditions

Definitions

In these conditions:

electronic transaction terminal means any electronic terminal or user interface that has been approved by the TSC to electronically process Multi-Purpose Taxi Program transactions;

Multi-Purpose Taxi Program or **MPTP** is the program providing subsidised taxi transport for persons with a severe and permanent disability, administered by the TSC;

MPTP card means a current taxi subsidy card issued by the TSC to an MPTP member; and

MPTP member means the passenger entitled to subsidised taxi transport in accordance with the MPTP and to whom an MPTP card has been granted.

Words that are defined in the Act or in Regulations have the same meaning in these conditions as in the Act, unless the context provides otherwise.

Conditions

1. The licensed vehicle must be a wheelchair accessible taxi-cab and must be operated so as to give priority at all times to passengers in wheelchairs.
2. The licence holder must ensure that the original or a legible copy (either in paper or electronic form) of the certificate issued by the TSC as evidence of the grant of the licence is kept inside the licensed vehicle at all times.
3. The licence holder must, at all times:
 - (a) ensure that the licensed vehicle is maintained in a roadworthy condition; and
 - (b) ensure that the original or a legible copy (either in paper or electronic form) of –
 - (i) a current annual certificate of roadworthiness with respect to the licensed vehicle; or
 - (ii) current evidence that the vehicle has passed an inspection process approved by the TSC; is kept inside the licensed vehicle and produced to an officer of the TSC when requested.
4. **The licence holder must, within seven days of changing the licence holder's contact address, notify the TSC in writing of the changed contact address.**
5. **The licence holder must notify the TSC in writing that the licence holder is no longer the owner of the licensed vehicle within seven days of ceasing to be the owner of the licensed vehicle.**
6. The licensed vehicle must be fitted with an electronic transaction terminal.
7. The licensed vehicle must not be used, or permitted to be used to carry passengers unless:
 - (a) the electronic transaction terminal is switched on; and
 - (b) the driver is logged on to the electronic transaction terminal for the duration of the hiring, so that the electronic transaction terminal records - prior to and for the duration of each hiring - the identity of the driver of the vehicle, except in the event of a failure or malfunction of the electronic transaction terminal system which prevents acceptance of the transaction.
8. The licensed vehicle must be fitted with a TSC approved interface that maintains a direct and continuous electronic connection between the fare calculation device and the approved electronic transaction terminal.
9. All taxi fares charged under the MPTP must be processed using the electronic transaction terminal, except:
 - (a) in the event of a system related failure or malfunction of the electronic transaction terminal which prevents acceptance of the transaction; or
 - (b) where the MPTP member has a disability that prevents that member from independently being responsible for his or her membership card and the card is held by that member's carer at the trip start location.If either of these exceptions apply, a paper voucher may be prepared on commencement of the trip and the

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Conditions continued

metered fare must be entered on the voucher on completion of the trip.

10. An MPTP card must be accepted as part payment of the taxi fare in accordance with the MPTP terms and conditions.
11. Interstate vouchers for subsidised taxi travel issued under a taxi user subsidy program in a State or Territory other than Victoria must be accepted as part payment of the taxi fare in accordance with the terms and conditions, including subsidy rates and trip value limits, described on the relevant taxi subsidy program voucher.
12. Where the MPTP pays an additional subsidy known as the 'wheelchair lifting fee' in conjunction with the carriage of one or more MPTP members who use a wheelchair as a mobility aid, the driver at the time the journey was made must receive at least two thirds (2/3) of the total lifting fee/s. The lifting fee/s must not be charged to, or collected from, the MPTP member or hirer.
13. The licensed vehicle must be fitted with a fully operational security camera system which has been approved by the TSC.