

PUBLIC REGISTER



The public register is a database of taxi and hire car industry participants, located on the Taxi Services Commission (TSC) website.

The public register enables consumers to search the details of drivers, vehicles, permit holders, hire car and special purpose vehicle licence holders, and taxi bookings services.

This improves industry accountability and regulatory transparency.

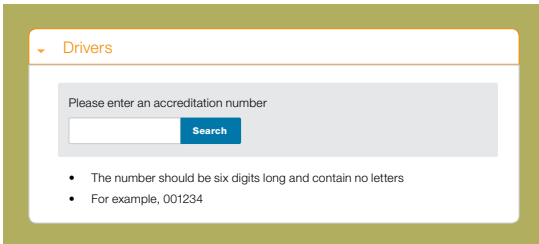
What can you search for?

Drivers

You can view the accreditation status of drivers and the authorisation status of driving instructors.

The accreditation status of taxi drivers can be checked using the six digit driver number displayed on the taxi driver's ID card. The public register displays the status of the driver ('current' or 'not current') and the type of endorsements he or she may have, including the type of vehicles the driver is authorised to drive and the areas he or she is permitted to drive in.

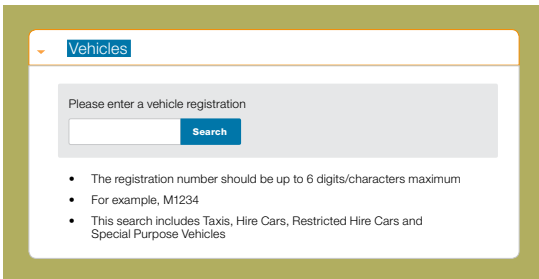
Reasons why the status of a driver might be 'not current' include that his or her accreditation is expired, cancelled, suspended or surrendered. In these circumstances, the passenger is able to report the driver as 'unauthorised' to the TSC by email or phone. Driver accreditation photos may also be available on the register at a later date.



The screenshot shows a search interface for drivers. At the top, there is a dropdown menu labeled "Drivers" with a downward arrow. Below this is a search box with the placeholder text "Please enter an accreditation number". To the right of the search box is a blue button labeled "Search". Below the search box, there are two bullet points: "The number should be six digits long and contain no letters" and "For example, 001234".

Vehicles

You can view general operational conditions of licenced taxi and hire cars on the public register. The licence status of a taxi can also be searched by vehicle registration number (the number on the number plates).



The screenshot shows a search interface for vehicles. At the top, there is a dropdown menu labeled "Vehicles" with a downward arrow. Below this is a search box with the placeholder text "Please enter a vehicle registration". To the right of the search box is a blue button labeled "Search". Below the search box, there are three bullet points: "The registration number should be up to 6 digits/characters maximum", "For example, M1234", and "This search includes Taxis, Hire Cars, Restricted Hire Cars and Special Purpose Vehicles".

Industry

From 30 September 2014, further enhancements will be made to the public register.

Enhancements will include publishing the names of accredited drivers (addresses will not be published), and the names and business contact details of permit holders, taxi booking services, hire car licence holders and special purpose vehicle licence holders.

It is not intended to publish private addresses. Permit holders whose private and public addresses are the same have an opportunity to change to a PO Box or another address.

Business contact details published will include phone number, postal address, fax number, email, details of any taxi booking service provided and how many vehicles it is licensed to operate.

If you would like to update your business information before it is published to the register from 30 September 2014, please contact the TSC.



Taxi drivers addresses will not be published.

Find out more at taxi.vic.gov.au/public-register



@taxicommission

