

KNOWLEDGE TEST



To drive a taxi or hire car in Victoria, you need to be accredited by the Taxi Services Commission (TSC). It is illegal to carry a passenger for hire and reward without an up to date accreditation, and heavy penalties apply. A key component of becoming accredited is completing the Knowledge test.



What is the Knowledge test?


The Knowledge test was developed by the TSC and designed specifically for Victorian drivers. The test ensures drivers have high levels of local geographical expertise, disability awareness and general customer service skills and must be undertaken before seeking accreditation.

There are three assessments that make up the Knowledge test for taxi drivers: General Assessment, Driver Behaviour and Geographical Assessment, plus the optional Wheelchair Accessible Taxi (WAT) Endorsement.

There is a separate assessment for hire car drivers. The type and number of assessments a driver will need to complete depends on what and where they want to drive.

	New metropolitan taxi drivers	New urban taxi drivers	New metropolitan hire car drivers
General Assessment	✓	✓	
Driver Behaviour	✓	✓	
Geographical Assessment	✓		
Metropolitan Hire Car Assessment			✓

Recognition of prior learning will not be accepted as a substitute for passing the Knowledge test.




Drivers in regional and country taxi zones and the country hire car zone are not required to pass the Knowledge test however still require driver accreditation.

Renewing drivers

Existing metropolitan and urban taxi drivers who had their accreditation for less than five years at 30 June 2014 also need to pass the relevant Knowledge assessments.

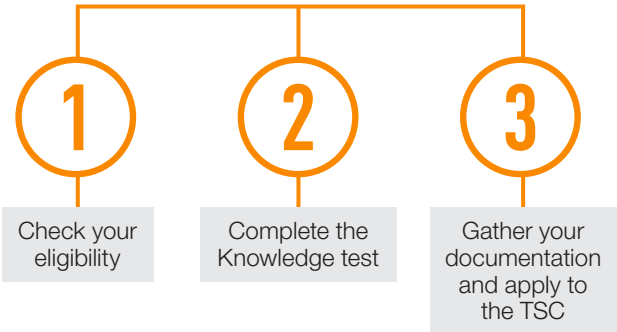
Existing hire car drivers renewing their accreditation having held it for less than five years at 30 June 2014, who intend to continue driving in the metropolitan zone will be required to pass the Metropolitan Hire Car Assessment.



Drivers who were accredited for less than five years at 30 June 2014 are required to pass the Knowledge test before renewing.

	Metropolitan taxi drivers	Urban taxi drivers	Metropolitan hire car drivers
General Assessment			
Driver Behaviour	✓	✓	
Geographical Assessment	✓		
Metropolitan Hire Car Assessment			✓

STEPS TO APPLY



What to do first

It's the applicant's responsibility to undertake sufficient study, such as with the new handbook, and ensure they are adequately prepared for each assessment. Applicants may choose to complete the *Certificate II in Driving Operations*, available through various training providers. This training is not a mandatory requirement.



Before you undertake any assessments of the Knowledge test, you should consider your driving history, any previous criminal offences and your level of health and fitness. These may affect your ability to gain accreditation to become a taxi or hire car driver.

The following documents are required before submitting a driver application to the TSC:

- Evidence of passing the relevant Knowledge assessments

This will need to be submitted to the TSC along with:

- Full and current Victorian driver licence (with licence held for a minimum of six months in any Australian state or territory or New Zealand)
- Proof of identification (for details on accepted forms of identification please see Form *Proof of Identity (POI) for lodging an application for commercial passenger vehicle licences* on the TSC website)
- Proof of entitlement to work in Australia
- National Police Certificate

Thinking of becoming a driver?

The Knowledge handbook is now available online. It includes six modules relating to each assessment of the test, plus an introduction.

To find out more about the Knowledge, where you can sit the test and how much it will cost visit

taxi.vic.gov.au/knowledge



DEJTR8995_ST 34_05/15



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