



The Taxi Services Commission (TSC) may require the operator of a taxi to attach a sign, symbol, notice or label to a taxi in a manner and location specified by the TSC.

The TSC requires the following to be attached to taxis:

- passenger fares labels
- passenger feedback labels
- security camera labels (internally and externally)
- payment surcharge labels (internally and externally)
- taximeter sealer inspection label
- tactile signs
- prepaid fare labels, and
- taxi decals.

## 1. Passenger fares label

The passenger fares label outlines the maximum fare that can be charged for a journey. The passenger fares label also includes information on additional charges such as airport, booking and high occupancy fees.

Two (2) labels must be affixed inside the taxi as follows:

- one on the dashboard visible to front seat passengers; or
- on the left upper section of the passenger side of the front windscreen; and
- one in the rear of sedans, station wagons and van type taxis.



*Example shown is upper left front windscreen.*



*Example shown is rear quarter window.*

If you require further information about label placement in other makes/models of vehicles (including van type taxis), please call **1800 638 802**.



#### 4. External security camera label

Four to be affixed per taxi.

A taxi-cab fitted with a security camera system must display approved external taxi security camera labels above each door handle.

The external security camera label notifies passengers before they enter the vehicle that they will be filmed whilst they are in the vehicle and that by hiring the taxi they give their consent to being filmed.

The label also notifies passengers that their conversations may be recorded if the emergency warning device is operated.



Example shown is front passenger door.

#### 5. Internal payment surcharge label

The internal payment surcharge label notifies passengers that payments via EFTPOS attract a surcharge of up to five percent.

**Two (2) labels must be affixed inside the taxi as follows:**

- one on the dashboard visible to front seat passengers; or
- on the left upper section of the passenger side of the front windscreen; and
- one in the rear of sedans, station wagons and van type taxis.



Example of internal payment surcharge label.

#### 6. External payment surcharge advice label

The external payment surcharge label notifies passengers that payments via EFTPOS attract a surcharge of up to five percent before the passenger enters the vehicle.

**Two (2) labels must be affixed to the outside of the taxi as follows:**

- one label to be fitted to each of the front quarter panels of the taxi.



Example is shown on the front quarter panel

## 7. Taximeter sealer inspection label

A taximeter sealer inspection label must be filled out and affixed by an authorised taximeter sealer and located on the left lower inside corner of the windscreen.

**The taximeter sealer inspection label confirms that the taximeter has been calibrated by a licensed taximeter sealer.**

TAXIMETER INSPECTION	
Vehicle registration no.	/ /
Vehicle model & version	/ /
Taximeter make & model	/ /
Calibration setting	/ /
Tyre size	/ /
Meter sealer no.	/ /
Inspected & sealed by	Print name
	Signature
	Date
LABEL NO. 74289 TAXI SERVICES COMMISSION	

*Example of taximeter sealer inspection label*

## 8. Tactile signs

Tactile signs help the visually impaired people identify individual taxis.

Tactile signs must be fitted to the exterior of passenger doors forward of, and level with, the door handles.



## 9. Prepaid fare labels

To help notify potential passengers of the requirement to prepay fares between 10pm and 5am, taxis must display the following prepaid fare labels.

**PREPAID FARES 10PM TO 5AM**

This label must be placed:

### 1. Sedans

Rear window – affix in a central position at the top of the window. Do not place label over, or obstruct, any high mounted rear brake light



### 2. Van type taxis (WATs)

Bottom of passenger side (near side) rear window (i.e. window of the side entry door)



**PREPAID FARES 10PM TO 5AM**

This label must be placed directly below or above the existing 'TAXI' decal on the front of all taxis.



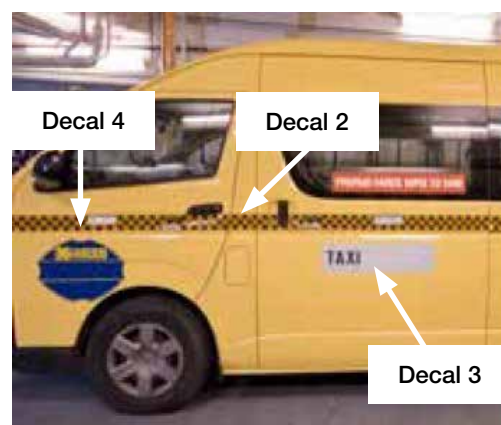


## 10. Decals

Victorian taxis are required to be fitted with decals to assist the public in identifying licensed taxis.

Unless a valid livery exemption applies, all Victorian taxis must be fitted with the following decals:

<b>Taxi decal 1</b>	A rectangle with the word TAXI in green on a white background, located on the bonnet. Note: Green only applies if the taxi is painted in Victorian Taxi Yellow.
<b>Taxi decal 2</b>	A green and yellow chequered strip extending the length of the vehicle each side, just below the line of the windows. Note: Decal 2 is optional if the vehicle is painted in a colour/s other than Victorian Taxi Yellow. If fitted, the decal must not resemble the colour scheme of an emergency service vehicle.
<b>Taxi decal 3</b>	A rectangle with the word TAXI and the vehicle's registration number in green on a white background located on each rear door. Note: Green only applies if the vehicle is painted in Victorian Taxi Yellow.
<b>Taxi decal 4</b>	Must display the name, trademark or trade name and telephone number of the Network Service Provider (NSP) with which the taxi operator is affiliated with, on each front door of the taxi.



If you require further information about label placement in other makes/models of vehicles (including van type taxis), please call **1800 638 802**.

March 1